

Job title	Downtown Clean Team
Reports to	Senior Manager, Community Safety

Job purpose

Clean Team members are on the streets of Downtown Vancouver helping to uphold the DVBIA's mission statement that downtown is a clean, safe and fun place to be. Downtown Vancouver is a thriving hub of business, tourism and cultural events, and maintaining its cleanliness makes it a welcoming place for everyone. The Clean Team are on the front lines of cleanliness, responsible for basic street cleaning, identifying cleanliness issues, safe needle pickup and disposal, graffiti removal services and assisting visitors by giving basic directions.

Duties and responsibilities

- Responding to cleanliness issues reported internally by the Downtown Safety Ambassadors requiring immediate attention and by DVBIA members as requested.
- Street cleaning: safe pickup and disposal of needles, removing large debris (micro cleaning), sweeping small debris and leaves (micro cleaning).
- Removes debris from curb line to prevent obstruction to the storm drains.
- Locates and removes graffiti from buildings, sidewalks, and sidewalk/street fixtures
- Maintaining art-wrapped electrical boxes ("WRAPs") in the DVBIA district.
- Alleyway cleaning: safe pickup and disposal of needles, removing large debris and sweeping small debris around dumpsters in affected alleyways.
- Set up and take down of activated spaces and special events: setting up and taking down patio furniture and related materials at Perches and DVBIA events.
- Pressure washing sidewalks as identified by management.
- Calling the City of Vancouver (311) for larger issues such as abandoned mattresses and furniture, as well as overflowing and unlocked dumpsters.
- Identifying cleanliness issues and trends to the Community Safety Lead.
- Performs leaf blowing and cultivation during required seasons.
- Performs snow removal and salting during required seasons.
- Active completion of internal reports on a company issued iPhone and communicating with coworkers and supervisors via radio dispatch to report location, cleanups and facilitate problems.
- Provide customer service to visitors, business people, merchants and residents of downtown.

Requirements

- A minimum of a high school diploma is preferred
- Self-motivated, energetic learner and leader with a good sense of humor.
- Strong communication skills, both verbal and written.

- Strong interpersonal skills and ability to work with groups and the public.
- Ability to follow instructions.
- Required to maintain a clean, neat appearance.
- Knowledge of downtown Vancouver and its community a plus.

Working conditions

- Must be comfortable working in an outdoors setting in all seasons and amongst all types of waste.
- Downtown Clean Team members work 40 hours per week, 8.5 hour shifts between the hours of 8am and 8pm.

Physical requirements

- This position requires a high-energy individual who is able and willing to walk up to 10-15 kilometers a day in every kind of weather.
- Must be able to lift and carry up to 50 pounds.

Direct reports

Senior Manager, Community Safety

Please send applications to Arden Grant at arden@dtvan.ca